

# TRY TO WIN YOUR ORDER!

## Share your feedback!

Leave a positive review of your La Sommelière order  
and get a chance to win a refund!



# How can I take advantage of this offer?

## OFFER CONDITIONS

For any purchase made between November 1st and December 31st, 2025 on our website [lasommeliere.com](https://lasommeliere.com), you can try to win a full refund of your order.

Only one entry and one order per person (same last name, same first name, same postal address). The name and address may only be used once. **IMPORTANT:** The name and address shown on your invoice must be the same as those of the offer beneficiary (the ones you enter in the online participation form).

This offer cannot be combined with any other La Sommelière cashback or refund offer currently running on the same products. This offer is reserved for natural persons, of legal age, residing in mainland France, Belgium and Luxembourg.

Any incomplete, illegible, or late submission will be considered invalid.

Your order must be compliant and delivered.

Any orders that have already been refunded or are in the process of being refunded are not eligible for the offer.

### REGISTER AND ENTER ONLINE

Make a purchase on our La Sommelière website between November 1st and December 31st, 2025 inclusive.

Log on to <https://odr.lasommeliere.com/> and select the offer 'Share your feedback!' to create your participation request between January 20th and February 28th, 2026 inclusive. Any request received outside this period will be considered invalid.

Complete the participation form and upload the following documents: – Proof of the review left on the La Sommelière Trustpilot page (<https://fr.trustpilot.com/review/www.lasommeliere.com>) (photo or screenshot accepted).

Validate your online participation no later than February 28th, 2026 inclusive. You will then receive a confirmation email acknowledging your participation. Any file sent by post will not be processed and will not be eligible for participation.

You will receive your refund within 2 weeks following the end date of the promotion. The prize draw will be carried out by a member of the organizing committee. Two winners will be selected as part of the refund promotion.

Following the prize draw, the winners will be contacted via the following email address: [customer@grougefrio.com](mailto:customer@grougefrio.com) and/or by phone at the following number: +33 (0)2 43 20 69 35.

### CONFIRMATION OF APPLICATION

If your application complies with the conditions of the offer, you will be entered into the prize draw conducted by a member of the organizing committee after February 28th, 2026. Two winners will receive a full refund of their orders by bank transfer within 2 weeks following the closing date of the offer. Any application that is illegible, incomplete, fraudulent, or does not comply with the conditions of the offer, or that is submitted after February 28th, 2026, will be deemed non-compliant and will be definitively rejected.

Furthermore, in the event of attempted fraud or proven fraud, you will no longer be eligible for future La Sommelière refund offers for a period of 3 years.

La Sommelière is committed to respecting your privacy and protecting the information you provide. By participating in the offer, you agree that the information collected will be recorded and processed by La Sommelière for the purposes of managing the promotion. This data will be retained for the period necessary to fulfill this purpose, for a maximum of one year.

In accordance with the French Data Protection Act of January 6th, 1978, you have the right to access, rectify, modify, and delete the personal data you have provided to us.

You may exercise these rights by sending a letter to: LA SOMMELIÈRE, 143 Boulevard Pierre Lefaucheur, 72230 Arnage, France, or by submitting a request at <https://odr.lasommeliere.com/contact/>.